

# STEP INTO A WORLD OF OPPORTUNITY

Computacenter

Renée Ramsay-Nicol – Future Talent CSR Specialist | Ashley Keane – UK Apprenticeships Lead

#### **AGENDA**

**INTRODUCTION** 

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**JOB OPPORTUNITIES** 

**INTERVIEW TIPS** 

06 **QUESTIONS?** 



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## MY JOURNEY SO FAR - RENÉE

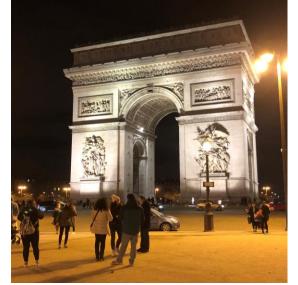
- ☐ Girls School Education
- ☐ Aston University Birmingham 4 Years Degree
- > BSc International Business & Languages
- > Placement Year in Germany and France
- ☐ Service Management Graduate Programme
- ☐ Future Talent CSR Specialist



















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#### **COMPUTACENTER OVERVIEW**

#### FINANCIAL STRENGTH & STABILITY

#### LISTED COMPANY SINCE 1998; UNITED KINGDOM FTSE 250

£263.7m Adjusted profit before tax

£244.3m Adjusted net funds

Reported numbers from the Annual Report and Accounts 2022.

**£6,471m** Revenue

£4,900m Technology Sourcing

£637m Professional Services

£934m Managed Services

£9,052m\*
Gross invoiced income

\* This figure recognises standalone software and resold services as gross.



#### **SCALE & RESOURCES**

**5,000** Engineers & Technicians

1,800
Project, Service & Delivery Managers

20,000+ People

**5,000**Service Center Agents

1,600 Consultants

#### **WORLDWIDE REACH & CUSTOMER FOCUS**

70+

We source, transform & manage technology for our customers in over 70 countries worldwide

#### We sell to customers in eight countries

Belgium | Canada | France | Germany | Netherlands | Switzerland | United Kingdom | United States

We have near-shore and off-shore operations in another eight countries

Hungary | India | Malaysia | Mexico | Poland | Romania | South Africa | Spain

We have support operations in another seven countries/territories

Australia | Brazil | China | Hong Kong (SAR) | Ireland | Japan | Singapore

#### **BREADTH OF SKILLS**



**WORKPLACE** 





DATA CENTER & EDGE



SECURITY



NETWORKING



SOURCE

**TRANSFORM** 

**MANAGE** 



#### **RECOGNISE ANY OF OUR CUSTOMERS?**



















































PUBLIC SECTOR



































































TECHNOLOGY, RETAIL, MEDIA & SERVICES

















































































































#### **OUR WORLDWIDE COVERAGE** We source, transform and manage technology for our customers in over 70 countries worldwide **BODEGRAVEN, NETHERLANDS BRUSSELS.** BELGIUM HATFIELD, MILTON KEYNES, NOTTINGHAM, SHEFFIELD, UK HATFIELD, BRAINTREE, UK MARKHAM, ON, CANADA **HATFIELD, UK,** EMEA ((\*)) DALIAN, CHINA SAN FRANCISCO, CA, USA BARCELONA, SPAIN LIVERMORE, CA, USA GONESSE, PARIS, FRANCE ((\*)) DALLAS, TX, USA LYON, MONTPELLIER, ((\*)) BANGALORE, INDIA MEXICO CITY, MEXICO PARIS, PERPIGNAN, FRANCE ATLANTA, GA, USA ((\*)) CLUJ, ROMANIA ((\*)) KUALA LUMPUR, MALAYSIA ALPHARETTA, GA, USA ((\*)) BUDAPEST, HUNGARY KUALA LUMPUR, MALAYSIA, APAC ((•)) BERLIN, DRESDEN, ERFURT, KERPEN, GERMANY KERPEN, GERMANY ((•)) CAPE TOWN, SOUTH AFRICA **ZURICH, SWITZERLAND** (((•))) SERVICE CENTERS COMPUTACENTER'S COVERAGE REGIONAL HEADQUARTERS INTEGRATION CENTERS



# OPPORTUNITIES TO JOIN COMPUTACENTER

Work Experience Programme (Summer & October)
Apprenticeships
Industrial Placement Programmes
Graduate Programmes

Go to jobs.Computacenter.com for all job openings







# **WORK EXPERIENCE PROGRAMMES**

Computacenter

Future Talent Programme Summary - Hosted by Renée Ramsay-Nicol | Future Talent CSR Specialist UK

#### COMPUTACENTER'S FUTURE TALENT WORK EXPERIENCE PROGRAMMES

O LOCATED AT OUR HATFIELD HQ, IN JULY AND OCTOBER ANNUALLY | LONDON IN AUGUST







Soft Skills Development



Business Pitches and Marketing Tasks



**Customer Insight Days** 



Speed Networking & LinkedIn Workshops



Job Opportunities & Panel Discussion with Early Talent



Teambuilding Exercises



**Student Presentations** 























#### COMPUTACENTER'S FUTURE TALENT WORK EXPERIENCE PROGRAMMES

#### INFORMATION REGARDING THE WORK EXPERIENCE WEEK



**2024 Dates:** Monday 29th July - Friday 2nd August 2024 in Hatfield Headquarters

**Tuesday 27th Aug - Friday 30th August 2024 in London Blackfriars** 

**Monday 28th Oct - Friday 1st November 2024 in Hatfield Headquarters** 





Agenda for Customer Insight Day: Introductions, Business Insight, Group Activities, Q&A



What to Expect: We host our Work Experience Programmes for up to 25 local students during designated weeks of the year. The availability for these programmes are based on a 'first come-first serve' booking basis only, and the week is tailored to Year 10 to 13 students. The Work Experience Insight Week focusses on soft skill development, career preparation and exposure to the technology sector, as well as engagement with our key customers.



#### FEEDBACK FROM FORMER WORK EXPERIENCE STUDENTS

"I really appreciated this work experience opportunity at Computacenter. Thank you so much for everything".

**WEX Student, Summer** 

"Thank you so much for a memorable, educational week! I have far better insight on my possible careers now!"

**WEX Student, Summer** 

"I want to say thank you for the opportunity to do work experience in English".

**WEX Student, Summer** 

















"Each day was fun and interactive, but they all differed and helped massively in improving my overall employability".

**WEX Student, October** 

"I just wanted to say thank you for organising the whole work experience week, I really enjoyed it and appreciate all the work that you put into planning it:)"

**WEX Student, October** 

"I really loved the programme as I got an insight into what a career in large tech companies would entail and has taught me that school qualifications will not define me as an employee in the future".

**WEX Student, October** 



#### **OUR APPRENTICESHIP PROGRAMMES**

#### APPLICABLE TO STUDENTS WHO ARE OVER THE AGE OF 16 OR 18 YEARS OLD

**Project Business and** Sales **Technology Management Technical Engineer or Data Analyst or Marketing Junior Developer IT Support Analyst** 



**MANCHESTER** 

#### **ABOUT OUR APPRENTICESHIP PROGRAMMES**

An Apprenticeship programme combines a real job with professional training. Employees receive on the job training and will work towards nationally recognised qualifications.

Whilst on a programme the employee will:

- Work alongside experienced employees
- Gain job-specific skills
- Earn a wage
- Get time for study

Apprenticeship programme's take 1 to 5 years to complete, depending on their level.

You can undertake an apprenticeship at any age as long as you are over 16 years of age and out of education.

Name	Programme education level	Equivalent education level	Typical Duration
Intermediate	2	5 GCSE passes	12-24 months
Advanced	3	A level passes	18-36 months
Higher	4, 5 and 6	Foundation degree and above	24 months +
Degree	6 and 7	Bachelors or Masters Degree	24 months +

We offer programmes across all levels of education, specifically in IT and Digital, Business Administration, Customer Service and Sales. We partner with 9 different training providers who deliver the programmes for us.

Our programme can be utilised for New Hires as 'apprentices' and existing employees can be upskilled or reskilled.



#### **HOW TO APPLY AND ELIGIBILITY?**

Before applying make sure you check the entry requirements on the individual job descriptions

#### Requirements:

- To hold a minimum of two GCSE Grades C/4 or above in both Maths and English Language
- All our programmes begin in September in order to align with the academic year
- You will need to provide your GCSE certificates and other formal documents as part of the enrolment

1.Online Application and CV upload



2. Eligibility and manager review



3. Final stage interviews or assessment centre

#### Why?

**Salary ranging from £17,000 - £18,500** 

Flexible employee benefits scheme, corporate discounts from well-known retailers, an employer pension and great work-life balance arrangements

A close-knit apprentice community to support and develop you throughout your programme. This also includes officebased lunches/socials, and a monthly apprentice community call with guest speakers, games, and training sessions.



#### TOP TIPS FOR INTERVIEWS WITH EMPLOYERS



# DO YOU HAVE **ANY QUESTIONS?**

No question is a silly question!



# THANK YOU FOR LISTENING



## Please contact us for more details:

Renée Ramsay-Nicol – <u>ricca-renee.ramsay-nicol@computacenter.com</u>

Future Talent Team - <u>futuretalent@computacenter.com</u> (General Queries)



TO REGISTER YOUR INTEREST FOR OUR PROGRAMMES







# THANK YOU FOR LISTENING



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TO REGISTER YOUR INTEREST FOR WORK EXPERIENCE





